Incorrect and Inflated Electricity Bills in Delhi

1205. PROF. M.M. AGARWAL: Will the Minister of POWER be pleased to state:

(a) whether consumers get incorrect and inflated electricity bills from DVB in Delhi;

(b) if so, whether this tendency does not encourage the corruption and compels consumers to avoid payment, resort to pilferage by tempering meters and resorting to other such means;

(c) if so, the action taken or proposed to be taken by the Government against such officers/officials to streamline the functioning of DVB to ward off corruption and to instil confidence among the consumers towards the Board; and

(d) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF POWER (SHRIMATI JAYAWANTI MEHTA): (a) to (d) As per information received from DVB, the Board sends monthly/bi-monthly electricity consumption bills to 23.2 lacs consumers. As such, the chances of data entry error leading to wrong billing cannot be ruled out. In the event of receipt of wrong electricity bills, the consumers can approach the DVB's District office to get the bills corrected. The Vigilance Department of Board keeps an eye over its employees and look into complaints lodged by consumers against erring officers/officials. Investigations against the suspected personnel of the Board into specific allegation are conducted and action taken under the rules of the Board.

Requirement of Gas to Indraprastha Gas Trubine Power Station

1206. SHRI ABANI ROY: Will the Minister of POWER be pleased to state:

(a) the monthly requirement of gas to DVB's Indraprastha Gas Trubine Power Station;

(b) the sources from which the said power station procures Gas and at what cost:

(c) whether the generation of power by this particular station is not upto mark since the past few years; and